

Communication Designation

This learning pathway provides continuing education on how to have skilled conversations with patients living with a serious illness, and their families. This training includes how to discuss bad news and prognosis, conducting a family meeting, and supporting difficult decision-making. Clinicians can use CAPC Designation to demonstrate communication expertise for this patient population.

Delivering Serious News

Communicating serious clinical news to patients and families.

Discussing Prognosis

How to discuss patient prognosis in a manner that is sensitive, clear, and supportive.

Clarifying Goals of Care

Strategies for eliciting patient goals and preferences to inform treatment decisions.

Conducting a Family Meeting

Communication techniques for an effective family meeting.

Advance Care Planning Conversations

How to initiate and conduct conversations about advance care planning.

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